

United States Postal Service®

# INDUSTRYALERT

September 18, 2020

## REMINDER: Product Tracking & Reporting – System Release 20.4.3 – September 19, 2020

Product Tracking and Reporting has scheduled release maintenance as follows:

Start time:	Saturday	September 19, 2020	8:00 PM ET US
End time:	Sunday	September 20, 2020	2:00 AM ET US

- Inbound Shipping Services manifest files, Shipping Partner event files, and Operational tracking event data will continue to be received during this time but will experience a delay in processing.
- Outbound Scan Event, Confirmation Error Warning, and Postage Statement Extract file extract processes will be held and will resume at maintenance conclusion.
- USPS Tracking information may be stale and temporarily unavailable.

Please direct any inquiries or concerns to the *Product Tracking and Reporting* via email ([IMpb@usps.gov](mailto:IMpb@usps.gov)).

###

*Please visit us on the USPS [Industry Outreach](#) website.  
Thank you for your support of the United States Postal Service.  
Industry Engagement & Outreach/USPS Marketing*

*To subscribe or unsubscribe to Industry Alerts, please hit reply and send us your request.*

**Privacy Notice:** For information regarding our privacy policies, visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy)